



# SILVERWARE

Advanced Hospitality Technologies

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## **IT Infrastructure and Cloud Specialist**

Trusted by the most notable brands around the globe, Silverware is a leading developer of advanced technologies for the Hospitality Industry. Silverware's solutions are designed and delivered specifically for organizations who are fanatical about thrilling their guests. Silverware's obsession is to drive efficiency and improve the profitability of its clients by relentlessly delivering the most innovative solutions in the market. Silverware strives to enhance every aspect of the guest experience, from when the first customer walks in, until the last one walks out. Silverware brings more to the table.

We offer a dynamic, fun environment, with many opportunities for growth, working alongside brilliant and friendly people. Silverware offers the opportunity to work remotely in a collaborative environment. You will work closely with the decision makers to identify, recommend, develop, implement, and support cost effective technology solutions for all aspects of the organization.

### **Responsibilities include but not limited to:**

- DNS Management (internal & public)
- Network/VLAN Management
- Perform regular backups.
- Develop and maintain disaster recovery plans.
- Ensure high availability of all cloud services.
- Perform updates & critical security fixes.
- Maintain physical server and network hardware.
- Setup new employees both accounts and hardware
- Support existing employees (ex. password reset, email issues, computer problems, etc.)
- Support Help Desk Agent VoIP phones over site-to-site VPN
- Manage multiple firewalls with complex rules and routing.
- Design, implement, and perform migration to cloud infrastructure using industry best practices.
- Implement security best practices, as well as perform security assessments, including penetration testing and evaluating overall vulnerabilities for PCI compliance.

### **Technology & Skills:**

- Microsoft Active Directory
- Microsoft Office 365
- Avaya IP Office
- HAProxy
- Microsoft Azure DevOps
- Microsoft Hyper-V
- Ubuntu Virtual Machines
- Windows Virtual Machines
- pfSense
- OpenVPN

- Microsoft Storage Spaces
- Windows Server 2019
- Microsoft IIS
- Microsoft Routing & Remote Access (VPN Server)
- Microsoft SQL Server
- Microsoft SQL Azure
- Ubiquiti UniFi Network Controller
- Dell PowerEdge Servers
- Containerization (Docker/Kubernetes) \*\* Moving toward cloud migration.
- Strong project management, multi-tasking, and prioritization skills.
- Able to function in high-performance environment with tight schedules.

If you have a reputation for doing the right thing even when no one is watching, please forward your resume to [hr@silverwarepos.com](mailto:hr@silverwarepos.com).