



SILVERWARE

Advanced Hospitality Technologies

Field Service Technician (Chicago, IL)

Trusted by the most notable brands around the globe, Silverware is a leading developer of advanced technologies for the Hospitality Industry. Silverware's solutions are designed and delivered specifically for organizations who are fanatical about thrilling their guests. Silverware's obsession is to drive efficiency and improve the profitability of its clients by relentlessly delivering the most innovative solutions in the market. Silverware strives to enhance every aspect of the guest experience, from when the first customer walks in, until the last one walks out. Silverware brings more to the table.

We offer a dynamic, fun environment, with many opportunities for growth, working alongside brilliant and friendly people. Reporting to the Branch Manager, responsibilities will include but are not limited to the following:

- Perform on-site service calls and installations.
- In-house preparation of equipment for new & existing clients
- Remote & On-site setup/configuration of new/current installations
- Remote, On-site, & in-house hardware/software/network setup
- Participation in maintenance of current inventory & RMA procedures/processing
- New product testing & evaluation.
- Administrative tasks and duties.
- Will perform warehousing/inventory tasks.
- Provide technical support to customers as part of help desk.

Requirements and Experience

- A solid background and understanding of computer hardware and networking.
- Valid Class D License is required.
- Must be a quick learner and motivated to solve technical problems in a thorough and timely manner.
- Must have excellent communication skills
- Be part of an after-hours emergency service rotation.
- Must be able to lift up to 50 pounds repetitively.

If you have a reputation for doing the right thing even if no one is watching, please forward your resume to hr@silverwarepos.com.